

## HOUSEHOLD FLOOD PLAN - Be flood ready

### BE FLOOD RESILIENT

- Sign up for Environment Agency Flood Warnings.
- Keep important documents (passports, insurance documents, birth certificates, etc) upstairs or in a high place.
- Check that your home insurance includes cover for flooding.
- Put a flood kit together using our checklist.
- Keep this plan up to date.

### BE FLOOD RESISTANT

- Investigate property level protection options i.e door guards, air brick covers
- Check local authority sandbag policy

Contacts	Phone numbers	Websites and Social Media
Floodline/ Environment Agency Twitter	0345 988 1188	@EnvAgencyNW
Electricity Northwest	0800 195 4141	@electricityNW
National Grid	0845 385 1111	@nationalgriduk
United Utilities (Sewerage flooding)	0845 602 0406	@unitedutilities
My Local Authority...		
Highways (drain/road flooding)	0300 303 2992	cumbria.gov.uk
My Insurance Company...		
My Insurance Policy Number...		
Local Radio Frequency	BBC Radio Cumbria 95-105 FM	
My closest river monitoring station is:		
Twitter handle for closest river monitoring station:	@riverlevel_	

To find your closest river monitoring station visit <https://flood-warning-information.service.gov.uk/river-and-sea-levels> and enter your postcode.

Gaugemap.com frequently tweet recorded river levels from monitoring stations. Your nearest monitoring station will have an address that begins @riverlevel\_ followed by a unique number. Visit their website to subscribe to your nearest station.

## FLOOD KIT CHECKLIST

- **Medication**
- **Torch - check batteries**
- **Warm and waterproof clothing**
- **Drinking water**
- **Food**
- **Wellington boots**
- **Mobile phone**
- **Battery operated radio**
- **Insurance documents**
- **Phone chargers**
- **Batteries**
- **Keys**
- **Purse/Wallet (cash and cards)**

Where is / are my....?

Flood Kit .....

Electric cut off .....

Water cut off .....

Gas cut off .....

Important documents.....

For further information on being prepared for emergencies visit:

[www.gov.uk/flood](http://www.gov.uk/flood)

[www.nationalfloodforum.org.uk](http://www.nationalfloodforum.org.uk)

<http://www.newground.co.uk/news-events-media/knowledge-centre/tag/flooding>

## HOUSEHOLD FLOOD PLAN - Be flood ready

Flood Alert/ Warning issued by the Environment Agency (or weather warning issued by MET Office via internet or local weather reports)



### FLOOD ALERT

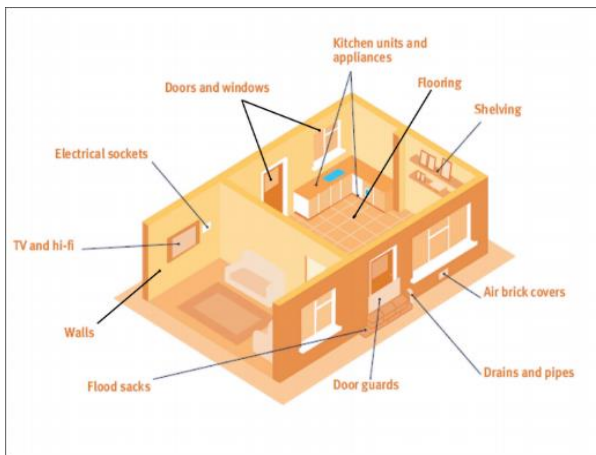
**Flooding is possible.**

Stay alert and be prepared to take action.

Monitor the situation. Check weather forecasts and river levels online.

Locate your flood kit, check that you have everything you need and it's ready to be used.

Ensure that your property level protection is in working order and ready to install.



### FLOOD WARNING

**Flooding is expected.**

Immediate action is required to protect yourself and your property.

Continue to monitor the forecast and river levels online. Listen to BBC Radio Cumbria for information and advice.

Move your valuables, electrical equipment, furniture and important documents upstairs or to a high place.

Hang curtains over rails, roll up rugs and carpets and move upstairs.

Move vehicles to high ground, out of the flood risk area.

Ensure your family and neighbours are alerted and pets are moved to safety.

Install property level protection and ensure they are kept in place.



### SEVERE FLOOD WARNING

**Severe flooding.**

Significant risk to life and property. Prepare to evacuate.

Move family and pets upstairs/ to safety and await further instruction from the emergency services.

If safe to do so, turn off your utility supplies.

Continue to monitor the situation by checking river levels online and listen to Radio Cumbria for evacuation news and updates.

Evacuation is likely. Gather any vital medication and co-operate with the emergency services.

Grab your flood kit before you leave.

Ring 999 if you are in immediate danger.